

Further roll out of new Prescription Ticket / Work Form

The trial of the new prescription form / work ticket seems to be going well so we intend to expand it further. We will start to send a few of the new style prescription form / work ticket to all over the coming months before making the final decision on all the proposed changes.

Saving surgery time

One of the main reasons for the redesign is to try and save surgery time. We have numerous jobs that come in with incomplete or missing information. This means we have to telephone the surgery to get the information. As a minimum it ties someone in the practice up finding the information and in the worst cases the patient's appointment is cancelled or wasted.

Update to Our Straumann CARES® CAD/CAM

We have now had the update to our Straumann CARES® CAD/CAM system. This now means it is an open system that will allow us to offer the broadest range of high quality restorations. It is currently early days and some of the features and benefits are still a few months away whilst we continue testing, so far though the results have been exceptional.

We have produced many cases from single full contour units to full arch bridgework and implant cases. There has been an overwhelming positive response. Digital dentistry is definitely the future and the future is here and now.



The new prescription form / work ticket has been designed to make filling it out quicker and easier to make sure we get all the relevant information first time round. For the vast majority of cases no written instructions would be necessary, just fill in the patient and surgery information and tick the relevant boxes.

Please let us know what you think of the new design. We are looking to add as many requests as possible with the aim of creating a form that is as useful and time saving as possible.

CPD Newsletter Update

We would like to thank all who have so far done the CPD from our May newsletter and completed the included survey. We have been extremely pleased with the response and the comments. The ratings given are very gratifying as it shows we are, on the whole, getting things right.

No resting on our laurels though. We are moving forward with changes and services to improve what we offer and work has started on the next CPD verifiable newsletter.

It is not too late if you haven't yet done the CPD, we will be keeping it available for as long as possible. To access the CPD you can go to our website and complete it online at www.mauricehood.co.uk/cpd.

Feedback Ratings	
Question	Average Rating (out of 5)
Newsletter Article	4.4
Quality of Service Provided	4.4
Quality of Work	4.2
Cost of the Work	4.0
Quality of our Website	4.3

